



Stephanie Mencia

Sr. UX Designer

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- Spanish: Fluent

Achievements

Fidelity

- Modernized Wealthscape mobile apps
- Fidelity wide eDelivery initiative
- Cornell UXD Certification
- LeadvantEDGE Leadership Program
- JIRA Fundamental Certification

Salesforce

- Salesforce Admin Certification
- Tableau Certification

JMP

- JMP Lab launch
- JMP Live launch
- JMP Academy

LexisNexis


- CounselLink Modernized Homepage

NSWC PCD

- Secret Security Clearance
- DAWIA SPRDE Level 1
- T&E Level 1
- Virginia Tech

- IRB Certification
- HCD Certification


Experience



Sr. UX Designer Present

Fidelity Investments Durham, North Carolina


- Leading the evolution of the IWMS design system by creating reusable components and interaction patterns across multiple platforms while driving greater alignment with enterprise wide standards.
- Drove mobile experience enhancements that improved advisor usability, workflow efficiency, and future-state experiences through analytics and AI initiatives.



UX Designer Nov 2021 – Mar 2023

Salesforce Remote


Collaborated with clients to design and refine Salesforce experience, translated complex business workflows and data heavy interactions and visuals into more intuitive experiences.



UX Designer Oct 2016 – Nov 2021

JMP Cary, North Carolina


Led UX initiatives across JMP products, helping simplify complex analytical workflows and create more scalable experiences for technical and data driven users.



UX Specialist Feb 2016 – Oct 2016

LexisNexis Raleigh, North Carolina

Partnered with product and engineering teams to design and refine emerging CounselLink features, improving workflow clarity and usability across enterprise legal experiences.



Human Factors Engineer June 2015 – Feb 2016

NSWC PCD Panama City Beach, Florida

Led human-centered research and interface design across defense and medical domains, supporting system modernization efforts through usability testing, workflow analysis, and data informed design decisions.

Education



eCornell

User Experience Design Certification

July 2025



Virginia Tech

M.S. Industrial Engineering HCD Certification

May 2015



Virginia Tech

Bachelors in Psychology

May 2013

Skills

Product & UX

- Product Design
- Design Systems
- Interaction Design
- Mobile Design

Enterprise & Leadership

- Enterprise UX
- Workflow Architecture
- Stakeholder Alignment
- Design Mentorship

Tools



Figma



Framer



Jira/Confluence



JMP



Figma



Creative Suite



VSCode



Salesforce